



Ketan Parmar - 9825169989, ketanparmar1975@hotmail.com

Professional offering 22 years of experience in Hotel and Facility Management

In Depth Knowledge of Hotel Operations, Pre – opening, Marketing & Sales, E – Reputation, Facility Management

SKILLS

- Business Management
- Facility Management
- Leadership & People Management
- Exceptional communicator
- Personal Influence & Negotiation
- Exceptional customer service
- Inventory management systems
- Interpersonal
- Staff motivation and training

ACCOMPLISHMENTS

- Managed the Facilities at IIM Ahmedabad for Sarovar Hotels.
- Opened and established the operations for The Muse Sarovar Portico Kapashera, New Delhi
- Reestablished the operational team and run the business successfully at Tulip Inn, Ahmedabad
- Opened Hotel Formule 1 (A Concept Hotel) as General Manager, established the operations and created a market segment for the concept.
- Opened Country Inn & Suites and established the operation team and business as Accommodation Manager
- Executive Program on Revenue Management and Dynamic Pricing at IIM Ahmedabad

WORK EXPERIENCE

General Manager – IIM Ahmedabad (Institutional Hospitality – Sarovar Hotels)

March' 2018 – March' 2020

- Managing 200 rooms Facilities

General Manager – The Grand O7, Ahmedabad

August'2017 – February'2018

- 160 All Suites hotel.

General Manager – The Muse Sarovar Portico, Nehru Place - New Delhi

January'2017 till July'2017

- 42-room boutique hotel.

General Manager – The Muse Sarovar Portico, Kapashera – New Delhi

August 2016 till July'2017

- Opened 73 room full service Hotel

General Manager – Tulip Inn Ahmedabad

April'2014 till August' 2016

- Managed 42-room boutique hotel.

General Manager – Formule1 Ahmedabad

April'2012 till 31st October'2013

- Opened and established a 132-room concept Accor Hotel Operations.

Rooms Division Manager – The Pride Hotel Ahmadabad

June'2010 till April' 2012

- Managed Rooms Division of a 164-room full-service mice hotel.

Accommodation Manager – Country Inn & Suites By Carlson Ahmedabad

August'2008 till May'2010

- Managed a 68-room full-service boutique hotel.

Front Office Manager – The Pride Hotel Ahmedabad.

July'2007 till July'2008

- Managed Front Office Operations for 110-room mice hotel.

Front Office Manager – Aditya Park Inn, Hyderabad.

January'2006 till July'2007

- Managed Front Office Operations for 88-room full-service boutique hotel.

Sr. Asst. Front Office Manager – Holiday Inn, Jaipur.

Feb'2002 till January'2006

Asst. Front Office Manager – Cama Park Plaza, Ahmedabad.

October'2001 till November'2001

Lobby Manager – Hotel Surya Palace, Vadodra.

March'2001 till September'2001

Front Office Executive – Cama Park Plaza, Ahmedabad.

June'1997 till February'2001

EDUCATION

Hotel Management

Institute of Hotel Management Ahmedabad - 1997